

# Welcome/Overview

Slide Content:

Quick.

Easy.

Manage your company's  
wireless needs.

Yes. These go together.

# Bus. Center Overview

at.com | Wireless Home | Personal | **Business Center** | About Us | My Account

Knowledge Center | Coverage Maps | Search | GO

PHONES & DEVICES | PLANS | SOLUTIONS | BUILT FOR BUSINESS | BUSINESS PROGRAMS | SUPPORT

## Welcome to AT&T's Business Portal

### Your laptop will be as pleased as your wallet.

Get a FREE\* Option GT Ultra or Optics GT Ultra Express card when signing up for a \$40 or higher data plan. The new Option GT Ultra laptop cards provide enhanced mobile broadband speeds while seamlessly working across AT&T's 3G SpeedConnect and EDGE networks.

[Get one now](#)

\*After \$100 Mail-in Rebate. Additional restrictions apply. Click here for complete details.

#### LEVERAGE AT&T'S PREMIER ENTERPRISE RENTAL

Premier is the one-stop online resource for business customers to purchase, activate, monitor and manage their wireless account online - anytime, anywhere. And that's just the beginning.

[Learn | Shop | Care](#)

#### You may qualify for employee discounts. Find out!

[Go](#)

or Why do we need your work email address?

#### Corporate Responsibility Users

[Log in](#)

#### Contact - B2B Sales

Get special offers like the \$40 DataConnect Plan.  
[Contact - B2B Sales](#)  
[Find a Store](#)

#### Explore AT&T's Business Solutions

SOLUTIONS | BUSINESS ENTERPRISE | SMALL BUSINESS | GOVERNMENT | COLLEGE & UNIVERSITY

- Phones & Devices
- Plans
- LaptopConnect
- Email & Messaging
- Wireless Connectivity

### PROGRAMS & SERVICES

#### TOOLS TO WORK SMARTER

Careers | Contact Us | Site Map | Other Wireless Sites | Privacy Policy | Terms of Use | Circular History

at.com | Wireless Home | Personal | **Business Center** | About Us | My Account

YELLOWPAGES.COM

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Slide Content:

AT&T has specific ways to help your business.

# Exclusively Business

Slide Content:

Here is a website that means business. For *your* business.

at&t Knowledge Center | Coverage Map Search

PHONES & DEVICES | PLANS | SOLUTIONS | BUILT FOR BUSINESS | BUSINESS PROGRAMS | SUPPORT

AT&T Exclusively Business Program

## BENEFITS THAT BOOST YOUR BOTTOM LINE

Staying connected when you're away from the office is no longer a luxury, it's vital to the way you run your business. To help ensure your business gets the most from its wireless service, we created AT&T Exclusively Business, a program that provides real savings opportunities, 24/7 technical support, and mobile business solutions consulting. This is a complementary program exclusively for small business.

Join AT&T Exclusively Business today!

### Your savings

When your company joins AT&T Exclusively Business to take advantage of the combined benefits of AT&T Exclusively Business and the AT&T Mobile Business Agreement, you can:

- Manage business growth with waived activation fees for new lines of service activated for Corporate Responsibility Users (CRU), a \$36 value per line.
- Save time ordering through your company's customized AT&T's Premier Enterprise Portal Web site.
- Receive all the benefits your company qualifies for under its AT&T Mobile Business Agreement (MBA).
- A monthly 8% savings on qualified voice and data plans when your company has five or more wireless users (including one Corporate Responsibility User) associated with its business account.\*
- Extend the services to individually-liable employees. When your company qualifies for the service discount, your employees who sign an Individual Responsibility Users can also take advantage of the 8% monthly savings on qualified rate plans.\*

### Your support

- Our AT&T Exclusively Business Center is a phone call away and prepared to answer questions or provide information about mobile solutions and address account questions that are or may be your Corporate Responsibility Users' main focus.
- Manage your account conveniently online anywhere, anytime through your company's AT&T Premier Enterprise Portal web site.
- Local small business specialists are available in select retail locations to meet with you in person to help you identify wireless solutions for your business needs.
- AT&T 24/7 business technical support helps you stay connected to your world.

### You're empowered

- **The right network.** AT&T delivers the largest digital wireless voice and data network in the U.S., with voice services in more than 300 countries and data in more than 220.
- **The right solutions.** AT&T offers you outstanding choice in voice and data devices, along with a full complement of business mobile services including video, email and messaging, LastCallControl, Turn-to-Talk, Touch&Go GPS Navigation and more.
- **The right plans.** Choose from an assortment of flexible, multiple-line plans that allow your Corporate Responsibility Users to share minutes. You can also select from a range of data plans to fit your needs, including low-cost starter plans or unlimited plans for heavy data users. Plans are also available to meet your data needs while traveling internationally.

Join AT&T Exclusively Business today!

\* Service discount is available only when company has the required number and type of users. Service discount is applied only to the monthly service charge of the company's qualified users' eligible plans and not to the \$8 per month or higher and not to any other charges of any kind (e.g., charges for features). Individual two-year service agreement required for each Individual Responsibility User.

Discover information

Contact Us | Contact Us | Site Map | Other Wireless Sites | Privacy Policy | Terms of Use | Copyright History

at&t Wireless Home | Personal | Business Center | About Us | My Account

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# Vertical Solutions

Slide Content:

Customized solutions for some industries.

Construction.

Healthcare.

Business.

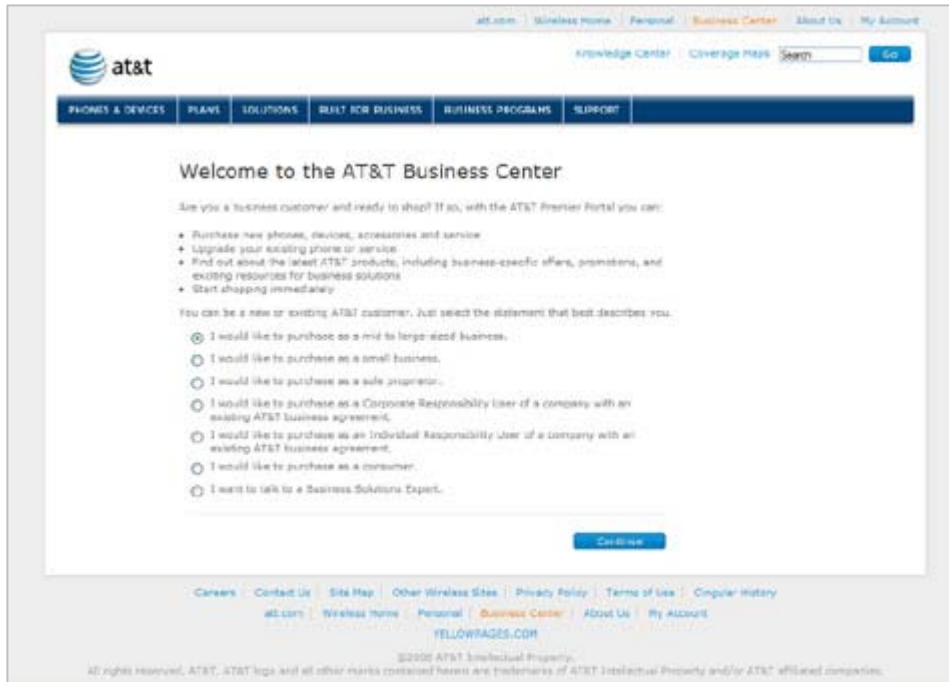
Right now. When you need it.

The screenshot displays the AT&T Business Center website. At the top, there is a navigation bar with links for 'at&t', 'Wireless Home', 'Personal', 'Business Center', 'About Us', and 'My Account'. Below this is a secondary navigation bar with 'PHONES & DEVICES', 'PLANS', 'SOLUTIONS', 'BUILT FOR BUSINESS', 'BUSINESS PROGRAMS', and 'SUPPORT'. The main content area is titled 'Built for Business' and features several promotional tiles:

- BUILDING BETTER CONSTRUCTION COMPANIES**: A large banner with a construction worker on a phone, advertising 'CUSTOMIZED WIRELESS SOLUTIONS FROM AT&T'. It includes a 'Next Steps' button and a 'Learn More About' section with links for 'Construction', 'Healthcare', and 'Business'.
- Qualify For Discounts**: A form to 'Get account deals through your employer or school' with an 'Enter work email' field and a 'Go' button.
- Quick Links**: A search bar with a 'Go' button.
- Enterprise-Grade Service Delivery**: A tile with a photo of people, describing services like customer care, routing, billing, account management, and provisioning.
- Innovative Business Solutions**: A tile with a photo of people, offering comprehensive wireless solutions for various business applications.
- Network & Security**: A tile with a photo of people, highlighting coverage, speed, reliability, and end-to-end security.
- Solution Design & Delivery**: A tile with a photo of people, offering expert assistance from design to implementation.
- Network & Coverage**: A tile with a photo of people, advertising accelerated business performance through the AT&T network.

At the bottom, there is a footer with links for 'Careers', 'Contact Us', 'Site Map', 'Other Wireless Sites', 'Privacy Policy', 'Terms of Use', and 'Engage History'. The footer also includes the AT&T logo, 'Wireless Home', 'Personal', 'Business Center', 'About Us', 'My Account', and the website URL 'T5L5DWG2S.COM'. A copyright notice at the very bottom reads: '©2008 AT&T Intellectual Property. All rights reserved. AT&T, AT&T logo and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies.'

# Buy Flow entrance



Slide Content:

Your business has its own on-line store.

# Find a Store

at.com | Wireless Home | Personal | Business Center | About Us | My Account

Find a store | Coverage viewer | Support | Cart | Search

EXPLORE | SHOP | SUPPORT | my Wireless Account | Log in | Sign up now

## Find a Store

Find iPhone at select AT&T stores.

Please enter your full address or ZIP Code below.

Address

City

State

ZIP Code

Looking for something specific? (optional)

Show All Services

- AT&T Digital TV Services
- AT&T Internet Services
- Apple iPhone
- Cingular One by Dobson Cellular Systems

Search within the following distance:

- 5 Miles
- 10 Miles
- 20 Miles
- 30 Miles

Reset Submit

Did you know that you can also see an overview of AT&T company owned retail stores using Google Search? Find out how at [wireless.att.com/googleearth](http://wireless.att.com/googleearth)

AT&T has NEW Device Support Centers that are open seven days a week. If your phone is in warranty and a featured device, you may be able to visit a Device Support Center and get a device the same day - free of charge. Search for these locations by selecting wireless Device Warranty Support in the Service Options menu, or to learn more, [go to S&S](#).

Most AT&T locations have extended holiday hours this season. Please contact your store for details.

Careers | Contact Us | Site Map | Other Wireless Sites | Privacy Policy | Terms of Use | Wireless Service Agreement | Original History

at.com | Wireless Home | Personal | Business Center | About Us | My Account

Cell Phones | Plans | Prepaid | Accessories | Ringtunes | iPhone

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Slide Content:

Find Device Support Centers when you need a human.

Seven days a week.

Same-day service for featured devices under warranty.

# Phone Info & Tutorials

Slide Content:

Read information on your phone.

Take tutorials on how to use it.

On your own time. At your own pace.



### Tutorials

Select your device. If your device is not listed see [unsupported device information](#).

#### 1. Select Your Device

- Samsung BlackJack II (617)
- Samsung AT77
- Samsung AT77
- Samsung BlackJack (607)
- Samsung BlackJack (SMM)
- Samsung BlackJack I (617)

#### 2. Select Category

- Getting Started
- Call Features
- Vicemail
- Contact Entry & Viewing
- Media Net

#### 3. Select Tutorial

- Program voicemail number
- Refresh navigation
- Troubleshooting voicemail
- Troubleshooting VM-roaming int'l
- Troubleshoot Msg Indicator

#### Program a Dedicated Voicemail Number for the Samsung BlackJack II

**SUBJECT:**  
Program a Dedicated Voicemail Number for the Samsung BlackJack II

**FACT:**  
Samsung BlackJack II

**FX:**  
Samsung BlackJack II Keypad Layout

**Procedure**

- From the standby screen, press Start.
- Scroll to and select Settings.

\*Tutorials for this device are based on a software version

[Back](#)

[Return to Phone/Device Support](#)

[Share a tutorial with a friend](#)

# Premier Store Overview

at&t Premier Home | Current Offers | Cart | Order Status

11TEST IRU DEMO COMPANY

PREMIER STORE Support

Welcome to AT&T Premier A message from your organization | View

**Get one of Premier's top selling phones - FREE!**  
Nokia 5555 or Samsung a737

Get one now

**Get Started**  
Review Select Cert  
Shop for new service  
Start with:  
Phones & Devices  
Plans  
Packages  
Shop for Accessories  
Browse Accessories

**Shop**  
Shop here to find exclusive discounts for employees  
Already an AT&T Customer? See if you qualify for discounts  
Discount Registration

**Featured Phones**

 BlackBerry 8700c Your Price* <b>\$145.99</b> <a href="#">View Details</a>	 Motorola BAZE Black V3 Your Price* <b>\$50.00</b> <a href="#">View Details</a>	 Nokia 6126 Your Price* <b>\$0.00</b> <a href="#">View Details</a>
--	---	--

\*Pricing valid only on Premier. New activation required.

**A Message from Your Organization**  
To get Promotional pricing  
Select device  
Select Voice Plan  
Select Smartphone Data Plan for 2123 and Select PCA Data plan for 8125  
[Important notice regarding this message.](#)

**Premier Opt-in Advantage**  
Be the first to know!  
Sign up to receive email alerts of upcoming Premier promotions!  
[Sign up](#)

**Current Offers**  
[View All](#)  
\$25 off online orders

**Coverage Viewer**  
Zoom in to see detailed coverage in your area  
[View Coverage](#)

**Click to Chat**  
[Ask a Question](#)  
Available 1AM-7PM CST Monday-Friday

Support | Privacy Policy | Terms of Use | Using Premier Via 3rd Parties

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Slide Content:

Premier On-line Store.  
Business-driven for your  
company.

# Customized Store

at&t Premier Home | Current Offers | Cart | Order Status

11TEST IRU DEMO COMPANY

PREMIER STORE SUPPORT

Welcome to AT&T Premier A message from your organization | view

**Get one of Premier's top selling phones - FREE\*!**  
Nokia 6555 or Samsung a737

Get one now

**Get Started**  
Review Your Cert  
Shop for new service  
Start with:  
Phones & Devices  
Plans  
Packages  
Shop for Accessories  
Browse Accessories

**Shop**  
Shop here to find exclusive discounts for employees

Packages  
Phones & Devices  
Plans  
Accessories & Software Licenses

Already an AT&T Customer? See if you qualify for discounts  
Discount Registration

**Sign up**

**Current Offers**  
View All  
\$25 off online orders

**Featured Phones**

 BlackBerry R700c Your Price* <b>\$149.99</b> <a href="#">View Details</a>	 Motorola BAZE Black V3 Your Price* <b>\$50.00</b> <a href="#">View Details</a>	 Nokia 6126 Your Price* <b>\$0.00</b> <a href="#">View Details</a>
--	---	--

\*Pricing valid only on Premier. New activation required.

**Click to Chat**  
Ask a Question  
Available 1AM-7PM CST  
Monday-Friday

**A Message from Your Organization**  
To get Promotional pricing  
Select device  
Select Voice Plan  
Select Smartphone Data Plan for 2123 and Select PCA Data plan for 8125  
[Important notice regarding this message.](#)

Support | Privacy Policy | Terms of Use | Using Premier Via 3rd Parties

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Slide Content:

The Premier Online Store.

Customized with products, plans, and special offers.

Even personalized your company's name.

- Company name in top right corner
- Customized phones/plans for employees

# Purchase Phones

The screenshot displays the AT&T website's phone purchase interface. At the top, the AT&T logo is visible, along with navigation links for Premier Home, Current Offers, Cart, and Order Status. A banner for 'LITEST IRU DEMO COMPANY' is present. The main navigation bar includes 'PREMIER STORE' and 'SUPPORT'. Below this, there are links for 'Phones & Devices', 'Rate Plans', 'Accessories', 'Packages', 'Current Offers', and 'Product Registration'. The page title is 'Phones & Devices'.

The 'Filter Phones/Devices' section on the left allows users to filter by 'Style' (All Styles, New, High, AC Cord Holder, PDA, Refurbished, Older) and 'Capabilities' (Any Capability, 3G, Bluetooth, International, Music, Push to Talk, QWERTY, Video, With Camera, Without Camera). The 'By Manufacturer' section includes filters for All Manufacturers, AT&T, Apple, BlackBerry, HP, LG, Motorola, Nokia, Palm, and Samsung.

The main content area, titled 'Showing Phones and Devices for Line 1', lists three phone models:

- Palm Treo 750 Non Camera (Refurb)**: Your Price\* \$149.99. Features include Microsoft Windows® Mobile® 5.2.2, Bluetooth® enabled, Tri-band UITS, quad-band GSM/GPRS/EDGE, Weight: 3.4 ounces, Talk Time: Up to 4.5 hours GSM; up to 2.5 hours UITS, Technology: GSM/GPRS/EDGE 350/900/1800/1900, UITS/HSDPA 850/1500/2100. [View Details and Offers](#)
- Palm Treo 750 (Non Camera)**: Your Price\* \$249.99. Features include Microsoft Windows® Mobile® 5.2 Professional, Bluetooth® enabled, Tri-band UITS, quad-band GSM/GPRS/EDGE, Weight: 3.4 ounces, Talk Time: Up to 4.5 hours GSM; up to 2.5 hours UITS, Technology: GSM/GPRS/EDGE 350/900/1800/1900, UITS/HSDPA 850/1500/2100. [View Details and Offers](#)
- AT&T 781 (Non Camera)**: Your Price\* \$299.99. Features include All-in-one device including features like PTT, Wi-Fi and GPS and touch screen, Large screen and large keyboard for ease of viewing and typing, Multimedia features including ATT music, Weight: 6 ounces, Talk Time: Up to 4 hours, Technology: GSM/GPRS/EDGE 350/900/1800/1900, UITS/HSDPA 850/1500/2100. [View Details and Offers](#)

Each phone listing includes an 'Add to Cart' button and a 'Mail-In Rebate Cert.' value. A 'Compare' button is available at the bottom of the list.

The right sidebar contains several sections:

- Shopping Preview**: Shows 'Line 1' with options to 'Remove', 'View My Plans', and 'Assign Name'. It includes links for 'Phone/Device', 'Accessories', 'Voice/Data Plan', and 'Features'.
- Coverage Viewer**: Offers a 'Zoom in to see detailed coverage in your area' and a 'View Coverage' link with a map icon.
- Nokia 6555 or Samsung a737**: Promotes 'Buy one new - Get one new - FREE!' with a 'Get one now' link and a note to 'Add restrictions. Complete details in Current Offers.'
- Click to Chat**: Includes a 'Ask a Question' link and a photo of a customer service representative, with availability '7AM-7PM CST Monday-Friday'.

At the bottom, there is a disclaimer: '\*Among valid only on Premier. New activation and 2-year agreement required. View Pricing Details. Certain promotions may not be combinable. Through Premier, AT&T will provide you the best promotional price available with your selections.' Below this is the 'Support | Privacy Policy | Terms of Use | Using Premier Via 3rd Parties' link and the footer: 'LITEST IRU Demo Company Foundation Account Numbers: GSM 91999999 ©2008 AT&T Intellectual Property. All Rights Reserved.'

Slide Content:

Compare features before you buy.

Choose the best phone for you.

# Purchase Accessories

The screenshot shows the AT&T mobile accessories website. At the top, there's a navigation bar with 'at&t' logo, 'MEMBER STORE', and 'SUPPORT'. Below that, a blue banner displays 'LATEST IRU DEMO COMPANY'. The main content area is titled 'Accessories' and features a 'Showing Accessories For Like 3' section with a Palm Treo 750 phone image. A list of accessories follows, each with a description, image, and price:

- Other Accessories Available**
- Large Heavy Duty Universal Case**: Yearly Price \$39.99
- Black Leather Pouch**: Yearly Price \$39.99
- SanDisk 3GB 3-in-1 SD Memory Card**: Yearly Price \$39.99
- Bluetooth Micro USB Adapter for PC - Jabra A320**: Yearly Price \$39.99
- Bluetooth Car Speaker - T385**: Yearly Price \$39.99
- Good Mobile Messaging Client Access License 1 User (for Good Connect Rate Plan Only)**: Yearly Price \$99.00 (Image: not available)
- GarminSat 81-355 Bluetooth GPS Receiver**: Yearly Price \$99.99
- Portable Keyboard**: Yearly Price \$199.99

On the right side, there's a 'Featured Offer' for 'The 1 in Mobile Card' for -\$150.00, a 'Shopping Preview' section with a 'List 3' and 'Phone/Device' dropdown, and a 'Coverage Viewer' for 'Cover in 115 det. detailed coverage in your area'.

Slide Content:

Need extra batteries?

A carrying case?

A hands-free headset?

Choose the accessories you need.

# Change/Buy Rate Plan

Slide Content:

Choose the plan that fits your needs.

at&t Premier Home | Current Offers | Get | Order Status

11TEST DRU DEMO COMPANY

PREMIER STORE SUPPORT

Phones & Devices | Rate Plans | Accessories | Packages | Current Offers | Account Registration

New Service: MARIETTA, GA 30008

### Rate Plans

Showing Plans for Line 1  
This list of plans is filtered to show plans available for your selected phone/device.  
Selected Phone/Device: Palm Treo 750 (Non Camera)

Important information: If you would like to use voice and data on your new device, first select a voice plan. Available data add-on plans will then be displayed.

INDIVIDUAL PLANS FAMILY PLANS DATA ONLY PLANS

**Nation Plans**  
With AT&T Nation GSM Rate Plans, you never pay roaming or long distance charges! Select plans include Unlimited Nationwide Mobile to Mobile Minutes, Unlimited Night & Weekend Minutes, and include hundreds of Anytime Rollover Minutes. NOTE: \$99.99 Unlimited Nation Plan is not eligible for contracted service or combined billing discount. [View Plan Page](#)

Plan Name	Monthly Service Charge	Anytime Minutes	Nights/Week Minutes	Mobile to Mobile	
Nation 450 w/Rollover <a href="#">View Details and Offers</a>	Originally \$37.99 \$37.99	450	8000	Unlimited	<a href="#">Add to Cart</a>
Nation 900 w/Rollover <a href="#">View Details and Offers</a>	Originally \$58.99 \$58.99	900	Unlimited	Unlimited	<a href="#">Add to Cart</a>
Nation 1350 w/Rollover <a href="#">View Details and Offers</a>	Originally \$75.99 \$75.99	1350	Unlimited	Unlimited	<a href="#">Add to Cart</a>
Nation 2025 w/Rollover <a href="#">View Details and Offers</a>	Originally \$94.99 \$94.99	2025	Unlimited	Unlimited	<a href="#">Add to Cart</a>
Nation Unlimited \$99.99 <a href="#">View Details and Offers</a>	Originally \$99.99 \$99.99	--	Unlimited	Unlimited	<a href="#">Add to Cart</a>
Nation 4000 w/Rollover <a href="#">View Details and Offers</a>	Originally \$143.99 \$143.99	4000	Unlimited	Unlimited	<a href="#">Add to Cart</a>
Nation 6000 w/Rollover <a href="#">View Details and Offers</a>	Originally \$199.99 \$199.99	6000	Unlimited	Unlimited	<a href="#">Add to Cart</a>

Plans include a 2 Year service agreement. | [Plan Terms](#)

[Save the Premier glossary](#)

**Featured Offer**  
Mail-In Rebate Card - \$150.00

### Shopping Preview

Line 1 [Remove](#)  
for Dynamic Name [Assign Name](#)

Phone/Device: [Change](#)  
Palm Treo 750 (Non Camera)

Accessories: [Change](#)  
1 - Large Heavy Duty Universal...

Voice/Data Plan:  
[Shop for Plans](#)

Features:  
Choose a Phone/Device and Plan to see available features.

[Add another line of service](#)  
[View Cart](#)  
[Save Cart](#)

### Coverage Viewer

Zoom in to see detailed coverage in your area  
[View Coverage](#)

Take up to \$25 off your order  
[Learn more](#)

[Click to Chat](#)  
Ask a Question  
Available 7AM-7PM CST  
Monday-Friday

Support | Privacy Policy | Terms of Use | Using Premier via 3rd Parties

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# Change/Buy Data Plan

at&t Premier Home | Current Offers | Cart | Order Status  
LITEST IRU DEMO COMPANY

PREMIER OFFER SUPPORT

Phone & Devices Rate Plans Accessories Packages Current Offers Discount Registration

New Services HALLETTA, GA 30038

### Data Add-On Plans

Showing Plans for Line 1  
This list of plans is filtered to show plans available for your selected phone/device.  
Selected Phone/Device: Palm Treo 750 (New Camera)

### Available Data Add-On Plans

**PGA Personal Add-On**  
Use this great entry level plan to access and manage your personal e-mail from up to 3 accounts with a PGA wireless handheld. Send, receive forward and reply to messages while on the go. Certain usage restrictions may apply. [View Plan Map](#)

Plan Name	Monthly Service Charge	Included Data	Additional Data/KB	Canadian Data/KB	International Data/KB	
PGA Personal Add-On <a href="#">View Details and Offers</a>	\$28.50 Originally \$30.00	Unlimited	N/A	\$0.115	\$0.3195	<a href="#">Add to Cart</a>

[Plan Terms](#)

**PGA Enterprise Add-On**  
Access your e-mail, corporate intranet, and the Internet while on the go by wirelessly connecting your PGA to the Internet. Requires usage with an AT&T PGA. Service is not available at all times in all places. [View Map and Coverage Limitations](#). [View Plan Map](#)

Plan Name	Monthly Service Charge	Included Data	Additional Data/KB	Canadian Data/KB	International Data/KB	
PGA Enterprise Add-On <a href="#">View Details and Offers</a>	\$38.00 Originally \$40.00	Unlimited	N/A	\$0.115	\$0.3195	<a href="#">Add to Cart</a>
PGA Enterprise with Cellular Video Add-On <a href="#">View Details and Offers</a>	\$47.00 Originally \$50.00	Unlimited	N/A	\$0.115	\$0.3195	<a href="#">Add to Cart</a>

[Plan Terms](#)

**PGA Personal Bundle with Tethering Add-On**  
Access and manage your personal e-mail from up to 3 accounts with a PGA wireless handheld and have the ability to tether your device to your laptop. Send, receive forward and reply to messages while on the go. This plan also includes 200 or unlimited text, IM or video messages. Additional messages are \$0.15. Certain usage restrictions may apply. See Explanation of Rates and Charges for details. [View Plan Map](#)

Plan Name	Monthly Service Charge	Included Data	Additional Data/KB	Canadian Data/KB	International Data/KB	
PGA Personal Bundle 200 Messages with Tethering 2GB Add-On <a href="#">View Details and Offers</a>	\$61.75 Originally \$45.00	2 GB	N/A	\$0.115	\$0.3195	<a href="#">Add to Cart</a>
PGA Personal Unlimited Messages with Cellular Video with Tethering Add-On <a href="#">View Details and Offers</a>	\$76.00 Originally \$45.00	2 GB	N/A	\$0.115	\$0.3195	<a href="#">Add to Cart</a>

[Plan Terms](#)

[Continue without data add-on plan](#) [Back to the Premier glossary](#)

### Featured Offer

Mail-in rebate card: \$100.00

### Shopping Preview

Line 1 Remove  
Plan: MyPlan Here Assign Name  
Phone/Device: Palm Treo 750 (New Camera) Change  
Accessories: 1 - Large Heavy Duty Drive... Change  
Voice Plan: Nation 800 w/rollover Change  
Data Add-On Plan: Shop for Data Add-On Plan  
Features: Shop for Features

[Add another line of service](#)  
[View Cart](#)  
[Save Cart](#)

### Coverage Viewer

Zoom in to see detailed coverage in your area  
[View Coverage](#)

### Take up to \$25 off your order!

[Learn more](#)

### Click to Chat

Ask a Question Available 24x7 299 L37 Monday-Friday

Slide Content:

Using your device for driving directions?

Text messages?

Videos?

Choose the data plan for your needs.

# Add Lines

Slide Content:

Need another wireless number?

Do it here.

at&t Premier Home | Current Offers | Cart | Order Status

11 TEST DRU DEMO COMPANY

### Shopping Cart

Save Cart | Empty Cart

Line 1 Assign Name • Duplicate Line • Remove Line

New Service: MARIETTA, GA 30068

	One-time	Monthly
* Phone/Device: Palm Treo 750 (Var Camera)	Change \$149.99	
Accessories:		
1 - Large Heavy Duty Universal Case	Remove \$29.99	
* Voice Plan: Nation 420 w/rollover	Change \$29.99	
Service Discount		- \$2.00
Data Add-On Plan: PDA Personal Add-On	Change   Remove \$30.00	
Service Discount		- \$1.00
Features: Add Features		
Sub-Totals	Over-Time Activation Fee (Included on Your First Bill): \$36.00	
	Sub-Total (One Time): \$415.98	
	Sub-Total (Monthly):	\$66.49

Mail-In Rebate Card - \$100.00 After Mail-In Rebates: \$345.98

Line 2 Assign Name • Duplicate Line • Remove Line

New Service: MARIETTA, GA 30068

	One-time	Monthly
* Phone/Device: Palm Treo 750 (Var Camera)	Change \$149.99	
Accessories:		
1 - Large Heavy Duty Universal Case	Remove \$29.99	
* Voice Plan: Nation 420 w/rollover	Change \$29.99	
Service Discount		- \$2.00
Data Add-On Plan: PDA Personal Add-On	Change   Remove \$30.00	
Service Discount		- \$1.00
Features: Add Features		
Sub-Totals	Over-Time Activation Fee (Included on Your First Bill): \$36.00	
	Sub-Total (One Time): \$415.98	
	Sub-Total (Monthly):	\$66.49

Mail-In Rebate Card - \$100.00 After Mail-In Rebates: \$345.98

Summary	Instant Device Credit Applied: \$25.00
	Total One-Time Charges*: \$636.96
	Total Monthly Charges**: \$132.98
	<b>Total After Mail-In Rebates: \$506.96</b>

Checkout

Line Item Indicators Selection Made  Selection not Made  Required

Page location with selection Made Page location without selection Made

Certain promotions may not be combined. Through Premier, AT&T will provide you the best promotional prices available with your selections.

\*Includes shipping and taxes. Total charges, along with final tax information, will be included in your shopping notification email. Unless waived, your one-time activation fee will be charged to your first month's bill.

\*\*Does not include applicable taxes, State and Federal Universal Service Charges, Regulatory Cost Recovery Fee and gross receipts surcharge. Please visit [http://www.wireless.att.com/customer\\_service/additional\\_charges\\_223](http://www.wireless.att.com/customer_service/additional_charges_223) to view estimates of the discretionary charges for your area. Total charges, along with final tax information, will be included in your monthly bill. Additional corporate discounts may apply and will appear on your monthly bill as appropriate.

Customers without valid tax-exempt status will be charged applicable taxes.

11 Test Dru Demo Company Foundation Account Numbers: CDH 9909999  
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Support | Privacy Policy | Terms of Use | Using Premier via 3rd Parties

# POC Overview

The screenshot displays the AT&T Premier Online Care web application. At the top left is the AT&T logo, and at the top right are links for 'Premier Home', 'Order Status', and 'Logout'. Below the logo is a navigation bar with 'PREMIER STORE', 'MANAGE', and 'SUPPORT' tabs. A welcome message reads 'Welcome to Premier Online Care' with links for 'Foundation Account: set', 'Billing Account: set', and 'Wireless Number: set'. The main content area features a 'PREMIER ONLINE CARE' banner with a list of actions: 'View/Update Account Information', 'Make Reserves/Check Status', 'Manage Premier', 'Manage Administrators', 'Check Order Status', 'View Billing Info', 'View International Porting', and 'Manage Devices'. To the right is a 'Premier Store Order Status' section with an 'Order ID' input field and a 'Go' button, and an 'Advanced Search' link. Below this is a 'Billing Information - #Bill' section with a 'Foundation Account Number' input field and a 'Go' button. The interface is divided into several functional panels: 'Manage Wireless User Account' with a search type dropdown and a 'number' input field; 'Manage Premier Store' with links for 'Employee Group Logins', 'Order Addresses', 'Payment Options', 'Call Priority', 'Equipment Return', 'Rate Plan Editor', 'User Defined Labels', and 'E-mail Notifications'; 'Manage Premier Online Care' with links for 'Foundation Account Permissions', 'Billing Account Permissions', 'Reassign Foundation Account(s)', and 'Change Rate Plan - Bulk'; 'Requests' with 'View Status' and 'Requests for Approval' sub-sections; and 'Manage Administrators' with a 'Type' dropdown menu and links for 'Create Company Administrator' and 'Create SAN Administrator'. The footer contains links for 'Support', 'Company Policy', 'Privacy Policy', and 'Terms of Use', along with copyright information for AT&T Intellectual Property.

Slide Content:

Customize your store in Premier Online Care.

Manage what people do with their wireless accounts.

# View Bills

Slide Content:

View billing summaries at three levels.

## Foundation Account

Usually covers all service within a company.

## Billing Account

A grouping within the company. Field sales staff. Service staff. Company management. You set the accounts and the options.

## Individual Account

Individual usage.

The screenshot displays the AT&T billing system interface. At the top, it shows the AT&T logo and navigation links. The main content area is titled "Foundation Account Invoice Summary for TEST-ECPM-PHASE25-N POC-TEST F CCDA ATT". It includes fields for "Foundation Account Number" (501 0239), "Foundation Account Type" (FullWired), and "Billing Period" (Feb 03, 2008). Below this, there is a table for "Account Detail" with columns for Billing Account Number, Past Due, Credits/Adjustments & Other Charges, Taxes & Govt Fees, Total Service Charges, Total Usage Charges, Non-Covered Charges, Total Account Fee, and Bill Cycle Close Date. The table shows three rows of data. Below the table, there are links for "View Full Service & Details", "View Equipment Detail", "View Pooling Detail", and "View Group Plan Detail". The interface also includes a "Wireless Detail" section with a table for wireless services, including columns for Wireless Number, Minutes Used, Megs/Kb-Use, Service Charges, Usage Charges, Credits/Adjustments & Other Charges, Taxes & Govt Fees, Non-Covered Charges, and Total. At the bottom, there is a "Service Rate Plan" section for "FullWired Features" with a list of included services and their rates.

# Pay Bills

The screenshot shows the AT&T online bill payment interface. At the top left is the AT&T logo. The user is logged in as 'Pat Ho' with the role of 'Company Administrator'. The page title is 'One Time Payment for 11TEST YO LA TESTO'. The main content area contains the following information:

- Payment Due Date:** Feb 27, 2008
- Billing Account Number:** 876242888 (with a 'Change Billing Account' button)
- Current Amount Due:** \$426.15 (with a 'View Invoice' button)
- \*Amount:** Radio buttons for 'Pay Total Amount Due: \$426.15', 'Pay Past Due Balance Only: \$2.00', and 'Other Amount:'. A text input field is provided for the other amount.
- Payment Method:** A dropdown menu showing 'Credit or Check Card'.
- Accepted Credit or Check Cards:** Logos for Visa, MasterCard, Discover, and American Express.
- \* Credit or Check Card Number:** A text input field.
- \* Expiration Date:** Month: 01, Year: 2008.
- \* CVV/CVV2:** A text input field.
- \* Credit or Check Card Billing Zip Code:** A text input field.
- \* Customer Code:** A text input field.
- Optional:** A note '(Optional) For Business, Corporate or Purchasing Cardholders ONLY' with a 'Credit Card' button.
- Recurring Payment:** A checkbox labeled 'Click here to also set up a recurring payment with this information'. A note says 'To setup recurring payments, please specify if you are using a check card or a credit card' with a 'Credit Card' button.
- \* Mandatory Fields:** A note at the bottom of the form.

At the bottom of the form are 'Submit' and 'Cancel' buttons. The footer contains links for 'Contact Us', 'Company Policy', 'Privacy Policy', and 'Terms of Use', along with copyright information for AT&T Knowledge Ventures.

Slide Content:

Pay your bill in Premier Online Care.

# View Usage

Slide Content:

Billing managers view individual account usage in their billing account.

The screenshot displays the AT&T billing portal interface. At the top, it shows the AT&T logo and navigation links. The user is logged in as 'Pat Ho', a 'Company Administrator'. The main heading is 'Current Usage for PATRICK HO'. The page is divided into several sections:

- Account Hierarchy Information:** Lists foundation and billing account numbers and names.
- Current Usage:** A table showing usage for various voice services.
- Summary Information:** Provides a usage summary for the current cycle.
- More Information:** Contains a detailed disclaimer regarding reporting delays and usage estimates.

Usage Type	Included	Used	Overage	Remaining
Voice				
Free Rate Plan	NT14500308543W			
NW	500.0	200.0	0.0	480.0
ANY	450.0	350.0	0.0	100.0
ROLL	250.0	0.0	0.0	250.0
M2N	999999.0	0.0	0.0	999999.0
Rate Plan Overage	0.0	0.0	0.0	0.0

**Summary Information**  
Usage summary for cycle starting: 02/05/08  
\*This summary may not include usage within the last 48 hours.

**More Information**  
There are delays in reporting and processing call records. It may take up to two to five days for airtime usage on the AT&T's wireless network to show up in any Minutes "Used" category. Additional delays may occur due to technical difficulties. Further delays may apply to roaming usage, which is based on call records received from other carriers. A delay of a maximum of two to ten days for roaming usage is usual and up to 60 days or longer is possible. During the time the invoice is being processed, you may not be able to view the usage or you may experience additional delays in reporting of usage. Minutes used in excess of those available will either be deducted from available rollover or from another category of usage for which that call is eligible. Minutes "Used" may reflect airtime for unanswered voice mail, administrative calls, and other calls of which are not billed. The usage information is only an estimate and, regardless of what is shown, the next invoice will be determined by the information contained in our billing system, not the usage information. Note for data usage: 1224 Kb = 1 Mb.  
Usage displayed will only be for the current rate plan and/or features. If there was a recent rate plan and/or feature change, current usage prior to the change is not available.

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# Update Acct Info

Slide Content:

Depending on permissions, individuals may update account information.

The screenshot displays the AT&T account management interface. At the top, there's a navigation bar with 'PREMIER STORE', 'MANAGE', and 'SUPPORT' tabs. Below this, a search bar and account details are visible. The main content area is titled 'View Account Information' and is divided into three sections: 'Wireless User Information', 'Billing Account', and 'Current Rate Plan'. Each section has an 'Update' or 'Change' link. The 'Wireless User Information' section shows details for Patrick Ho, including his wireless number (425) 455-9404 and address in Bloomington, MN. The 'Billing Account' section shows details for Shane Luthier, including account number 876242869 and address in Bloomington, MN. The 'Current Rate Plan' section shows the plan name 'Ration 450 w/Rollover' and included features like rollover minutes and unlimited messaging.

The screenshot displays the AT&T account management interface for updating billing account information. The main content area is titled 'Update Billing Account Information' and contains a form with various fields. The form is divided into sections: 'Account Management', 'View Requests', 'Billing', and 'Administrative Options'. The 'Account Management' section includes fields for 'Account Name', 'Account Status', 'Account Number', 'Contact First Name', 'Contact Last Name', 'Contact Phone Number', 'Account Primary Email', 'Attention To', and 'Address Line 1'. The 'Billing' section includes fields for 'Address Line 2', 'City', 'State', and 'ZIP Code'. The 'Administrative Options' section includes fields for 'Logon Profile', 'Create Company Administrator', 'Create SAN Administrator', and 'Update Administrator Profile'. The form has a 'Cancel' button and a 'Submit' button.

# View Reports

at&t

488 Home | Online Care Homepage | Help | User Guide | Tutorial | Logout

Logged in as: Pat Hu | Role: Company Administrator

**Menu Options**

- Billing
  - View Bill
  - Bill Comparison
  - Current Usage
  - Paperless Billing
- Payment
  - View Payment History
  - Pay Bill
  - One Time Payment
  - Resuming Payment
  - View/Print Remittance Form
- Reports
  - Payment History
  - Delivery Profiles
  - Custom Account Hierarchy
    - Hierarchy Summary Report
    - Custom Hierarchy
- Alerts
  - View Alerts History
  - Configure Alerts

## Compare Bills

**Graph Attributes**

Billing Accounts  Foundation Accounts

Criteria: Total Current Charges

Graph Type: Bar

Cross-Account Comparison (current billing period only)

Billing Account:

Billing Account:

Historical Comparison

Billing Account: 875242899

First Bill Date: Sep 05, 2007-Oct 04, 2007  Second Bill Date: Jan 05, 2008-Feb 04, 2008

Table View | Graph View

### Bill Summary Analysis-Total Current Charges (\$)

Date	Total Current Charges (\$)
Oct 04, 2007	134.24
Dec 04, 2007	486.59
Feb 04, 2008	476.15

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Slide Content:

Managers have a wide range of reports available.

# Customize Premier

at&t

FRONT STORE | MANAGE | SUPPORT

Order Preferences

Manage Equipment Filters

Changes will affect the following user types:

- Administrators
- Corporate Responsibility users (CRU)

Manufacturer	Models
<input checked="" type="checkbox"/> Apple	<input type="checkbox"/> ipub <input type="checkbox"/> sace8
<input type="checkbox"/> Acer	No model level filtering available
<input type="checkbox"/> HP	No model level filtering available
<input type="checkbox"/> HP	<input type="checkbox"/> HP40-bae1925 (Booklet) <input type="checkbox"/> HP40-bae1920 (New Ce) <input type="checkbox"/> 45138 (Booklet)
<input type="checkbox"/> HTC	<input type="checkbox"/> 49395 (Booklet) <input type="checkbox"/> 49399 <input type="checkbox"/> 49326
<input type="checkbox"/> LG	<input type="checkbox"/> CU463 <input type="checkbox"/> 4935 <input type="checkbox"/> CU118 <input type="checkbox"/> CU119 <input type="checkbox"/> CU120 (Phone) <input type="checkbox"/> CU121 (Phone) <input type="checkbox"/> 49396 (4G)
<input checked="" type="checkbox"/> Motorola	<input type="checkbox"/> v7 (New) <input type="checkbox"/> v740 <input type="checkbox"/> v740 <input type="checkbox"/> v740 internet <input type="checkbox"/> v740 4G <input type="checkbox"/> v730 <input type="checkbox"/> v7 (Multi-serve) <input type="checkbox"/> v740 4G <input type="checkbox"/> 49146 (4G)
<input type="checkbox"/> Sony Ericsson	<input type="checkbox"/> 2717a (New) <input type="checkbox"/> 2717a (Booklet) <input type="checkbox"/> W200 (New) <input type="checkbox"/> W200 (New) <input type="checkbox"/> W200 (New) <input type="checkbox"/> W200 (New)

Other Purchasing Requirements

- Require the purchase of a data plan with the purchase of a 3G device.
- Place all newly released equipment items available to the Employee Group. Please note: If you don't send this check box, you would need to review and manually include all the new equipment.
- Send me an email copy of this request to jacob@att.com.  
Go to My Profile to change your preferred email address.

Cancel | Submit

Slide Content:

Specify permission levels at the foundation, billing, or individual account levels.

# Closer Message

Slide Content:

Want to know more?

Contact AT&T to find your answers.